

## Accelerate growth with Netstock's Professional Services

At Netstock, your success is our priority. As your business expands, our goal is to help you optimise the added value in your supply chain with Netstock. Our Professional Services offering is designed for customers who seek to enhance user adoption, maximise the benefits of Netstock, realign business objectives, and achieve specific outcomes.

### We're here to help you unlock the full potential of your supply chain

Some of our areas of expertise include:



#### Specialised training

- Rapid onboarding of new team members
- Focus training on
  - ordering
  - forecasting
  - exception management
  - policy modeling
- Sales and Operations Planning

#### Technical - Connect new data

- ERP change - migrate Netstock data to a new ERP
- Identify and connect new data to enable additional functionality
- Enhanced reporting
- Custom functionality

#### Configuration & process review

- Audit policy to identify focus areas
- Upskill team with advanced discussions
- Optimise policy to
  - improve fill rate
  - lower inventory cost
  - better align ordering
- Review progress towards a target

#### Consulting and optimisation

- Focused review of a planning issue
- Product Group MOQ
- Disaggregated forecasting
- Projected inventory target management
- Customer-specific challenges

### Value-driven engagement for customers beyond basic support

Netstock offers three Support+ packages designed to provide the right level of support for your business. Providing ongoing dialogue between Netstock and your business ensures current issues are investigated and quickly leveraged to drive improvement.

Our inventory advisory service includes a one-time fee of 26,400 ZAR to establish a baseline and then a monthly subscription fee based on ongoing interaction. **This baseline includes:**

- initial audit to understand the business
- a tune-up of the instance
- any initial changes/reports needed upfront to get the business functioning at a higher level.

Netstock Professional Services Support+	Bronze	Silver	Gold
Minor changes or monthly check-ins	✓		
Regular contact OR monthly check-in with minor changes		✓	
Frequent contact with technical support to enhance reports/systems			✓
Check-ins per month	1*	2*	2
Several small changes or technical changes across the year	Optional**	Optional**	✓
Annual Audit			✓
Per month cost (On an annual contract) Prices excluding tax	2,200 ZAR	4,000 ZAR	5,400 ZAR

\*Choice of either check-in's or several small changes/technical changes across the year.

For more information or to sign up for Professional Services, [complete the form.](#)